

Sustainability Policy

The City of Atlanta Department of Aviation (DOA) is dedicated to exceeding customer expectations through fiscal and environmental responsibility at Hartsfield-Jackson Atlanta International Airport and to keeping the airport a good neighbor to the larger community that it serves. The DOA will continue to integrate sustainable practices into airport activities, products, and services through ongoing improvement of airport-wide management practices and employee education.

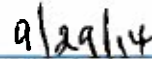
To demonstrate this commitment, the DOA shall:

- Demonstrate leadership in sustainability projects that are unique, visible and innovative.
- Utilize our natural resources wisely and create excellent customer service experiences for our passengers and stakeholders.
- Become a zero waste zone by diverting 90% of our waste from landfills by 2020.
- Pursue sustainable initiatives, such as Leadership in Energy and Environmental Design (LEED) silver certification, for all new construction per City of Atlanta Ordinance #03-0-1693.
- Implement known sustainability best management practices where feasible.
- Work in partnership with all Hartsfield-Jackson stakeholders in supporting and promoting sustainable or green initiatives.
- Incorporate environmental and social considerations into planning, design, construction, maintenance and operational functions of airport facilities and services.
- Educate and positively impact the millions of passengers that travel through the airport with our unique, visible and innovative initiatives in place.
- Monitor and report performance, and swiftly adapt to the needs in a changing environment.
- Communicate this policy to DOA employees, airport stakeholders, and the public.

This policy reinforces our commitment to a continued community partnership, recognizing environmental stewardship and conservation by incorporating sustainable development practices into all aspects of Hartsfield-Jackson's current and future operation.



Miguel Southwell
Aviation General Manager



Date