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Hartsfield-Jackson, TSA, Delta Air Lines Reopen South Terminal Checkpoint

High passenger volume expected over Memorial Day

ATLANTA – Atlanta Mayor Kasim Reed joined officials from Hartsfield-Jackson Atlanta International Airport (ATL), the Transportation Security Administration (TSA) and Delta Air Lines today to reopen the South Security Checkpoint at ATL. The checkpoint was closed Wednesday, May 4 for installation of automated screening equipment. The new equipment will include automated bins, equipped with RFID technology, which are designed to free up TSA screeners from having to manually recirculate the bins. Additionally, the new innovation lanes allow multiple passengers to fill bins with their belongings at the same time.

"We are committed to reducing wait times and operating the world's busiest airport as efficiently as possible," Mayor Reed said. "Completion and implementation of this project on time underscores our laser-like focus on providing excellent customer service for our guests."

"Every day our focus is on running our airport with the highest levels of customer service excellence and efficiency," Interim Airport General Manager Roosevelt Council Jr. said today. "These new innovation lanes are a good step forward to providing customers with a smooth traveling experience."

"We partnered with the TSA months ago to get a plan in place to support the increased customer volume," Delta Air Lines Chief Operating Officer Gil West wrote in a memo to employees today. "We want our customers to have a seamless experience from check-in to pick-up." Delta Air Lines invested more than \$1 million in the automated security screening lines at ATL.

The completion of the project comes just before the Memorial Day Holiday, considered the unofficial start to the summer travel season. Concern over passenger traffic in the busy months ahead led to the collaboration between ATL, the TSA and Delta Air Lines. TSA officials believe passenger through-put may increase by 25 to 30 percent with full implementation of the new lanes. The TSA will study the results of the new equipment installation and may extend the ATL-based pilot program to other airports in the United States.

With passenger security screening expected to reach more than 85,000 travelers per day over the Memorial Day Holiday, ATL officials recommend passengers arrive at least two hours before scheduled

domestic departures. Passengers are also urged to download the iflyATL mobile app or visit www.atlanta-airport.com for the most current information on parking, TSA wait times, and departure gate information.

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Hartsfield-Jackson Atlanta International Airport

Hartsfield-Jackson (ATL) is the world's most traveled and most efficient airport, serving more than 101 million passengers annually with nonstop service to more than 150 U.S. destinations and nearly 70 international destinations in more than 45 countries. ATL boasts a direct economic impact of \$34.8 billion in metro Atlanta and a total direct economic impact of \$70.9 billion in Georgia. The Airport is the largest employer in Georgia, with more than 63,000 employees. The Airport is a frequent recipient of awards of excellence for concessions, operations, sustainability, architectural engineering, and construction. ATL is about to embark on a \$6 billion capital improvement plan, ATL Next, that will modernize the domestic terminal and concourses, create new parking decks, construct a 300-room hotel, Class A commercial office space, add a new runway, new concourse and expand cargo facilities. For more information, go to www.atlanta-airport.com.

NOTE TO NEWS EDITORS

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