

# Security Awareness

## Monthly Focus

**Volume 11, Quarter 3, Issue 9****March 2024**

### Importance of Knowing Emergency and Non-Emergency Numbers

This memo reminds every one of the importance of knowing the difference between emergency and non-emergency numbers:

- **Emergency Numbers:** Used for life-threatening situations or crimes in progress (e.g., fire, medical emergency, crime in progress). The universal emergency number in the US and Canada is 911. For Airport Emergencies Call: 911 or (404) 530-6666
- **Non-Emergency Numbers:** Used for reporting non-urgent issues or requesting assistance from specific departments (e.g., noise complaints, graffiti removal, road repairs). Look up your local non-emergency number for your area. For Non-Emergencies Call the Airport Operations Center 404-530-6800

#### Using the right number ensures:

- Faster emergency response times
- Freed-up resources for true emergencies
- Connection to the appropriate department

#### Remember:

- Only call 911 for emergencies.
- When unsure, call 911 and explain the situation.
- Keep your local non-emergency number handy for non-urgent matters.

### Remember, Security is Everybody's Business!

The Department of Aviation's Safety & Security Division is responsible for managing an effective Airport Security Program that ensures a safe and secure environment at the world's busiest and most efficient airports while exceeding customers' expectations and complying with applicable regulations, laws, and codes.

If you have questions, please contact the Safety & Security Division at [SecurityID@atl.com](mailto:SecurityID@atl.com). Thank you for your continued support of the Airport Security Program.