

FAQ

Hartsfield-Jackson Atlanta International Airport (ATL) is the world's busiest and most efficient airport, serving as a vital hub for international and domestic flights. ATL's top priority is to provide a safe, secure, and efficient travel experience and environment for all passengers and employees. In alignment with this priority and focus, the newly modified hours of operation at ATL have been implemented to further facilitate safety and enhance security on its premises in furtherance of protecting the Airport community.

What are the newly modified Hours of Operation at Hartsfield-Jackson Atlanta International Airport (ATL)?

A: The new Hours of Operation modification requires closure of ATL to the general public twenty-four (24) hours a day, seven (7) days a week, and thereby restricts entry at ATL only to ticketed airline passengers and persons assisting them, and badged airport personnel whose employment requires their presence, and includes operational business invitees with prior authorized entry approval from the Aviation General Manager. This measure enhances safety and security for all.

When does the new policy take effect, and how often will it be enforced?

A: The policy is effective immediately and will be enforced twenty-four (24) hours a day, seven (7) days a week, extending the existing access restrictions previously enforced overnight.

How will the Atlanta Police Department ensure compliance with this policy?

A: Police officers may engage with individuals at the Airport to verify their purpose at ATL. Individuals may be asked to show their boarding pass or proof of Airport business.

What is the main goal of implementing this new policy?

A: The primary goal is to enhance the safety and security of passengers and employees at ATL.

Will family members picking up passengers be affected by this policy?

A: No, those picking up passengers or having authorized Airport business will not be impacted by this policy.

Is there a grace period for the public to adjust to the new policy?

A: Yes, there is a 30-day grace period during which the enforcement approach will focus on engagement and education to help the public adjust.

How will the Airport ensure that the policy is clearly communicated to avoid confusion?

A: Appropriate signage detailing the modified Hours of Operation will be prominently displayed at points of entry, throughout the public areas of the airport, and communicated through traditional messaging communication media to ensure clarity in policy communication, preventing confusion and ensuring a smooth transition for all users. As stated in this fact sheet, the airport will work with our stakeholders and partners to help push the message.

Will maintenance and operations at the Airport be affected by this policy?

A: No, essential maintenance and operational activities will continue during overnight hours to maintain ATL as a world-class facility.

What measures are in place for the ongoing review and adjustment of this policy?

A: The Airport in coordination with the Atlanta Police Department will continue to remain agile in monitoring ongoing safety and security concerns at ATL to assess the policy's effectiveness and make adjustments as necessary to ensure the highest standards of safety and security at the world's busiest and most efficient airport.

How can the community contribute to or engage with the new safety and security policy?

A: ATL values community input and will continue to work in partnership with the public to enhance Airport safety and security, encouraging feedback and participation in related initiatives.